

MEMO

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From:
Kris Hinskey

Date:
April 30, 2020

Arcadis Project No.:
30050315

Subject:
Livonia Transmission Plant
April 2020 Complaint Memo
36200 Plymouth Road, Livonia, Wayne County, Michigan
EGLE Site ID No. 82002970

This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. The attached table summarizes the correspondence that occurred in April 2020.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

Attachments

Table 1 - Summary of April 2020 Complaints

Property Address	Property Owner	Date of Complaint / Issue	Complaint/Issue	Response Provided	Resolution Completed or Planned
34644 Beacon	Michael Greenhough	4/9/2020	Mr. Greenhough stated that the corrugated access well at the crawlspace entrance makes it difficult to enter the crawlspace, and difficult to move material into the crawlspace. Mr. Greenhough said he hasn't tried to move any material in yet, just thinking about what would happen in the future. Mr. Greenhough explained that he has an idea to improve the access well to make it easier to enter the crawlspace. His plan would be to extend the depth of the crawlspace access well.	Arcadis said the process outlined by the homeowner sounded possible, but would have to check with the workers to determine the feasibility on how long this would take. A new cover would also have to be installed to cover the deeper access well. Arcadis indicated that work would not be taking place until after the COVID-19 order has been lifted.	Planned
12131 Boston Post	Dennis / Kathy Gardner	3/31/2020	Mr. and Mrs. Gardner notified Arcadis via phone call that when they walked downstairs, they could feel water underneath the liner. Mr. Gardner said the sump had stopped working. He then shook the sump pump and it restarted, the water was pumped out within 30 minutes. Mr. Gardner thought there was something wrong with the float. Mrs. Gardner said in the current situation with the spread of COVID-19 she does not want anyone in her house.	Arcadis followed up the following day. The water was no longer present. The homeowners provided photos and it appeared that a piece of foam and a plastic cap were floating in the sump and potentially had blocked the float.	Completed
12075 Brewster	Kenneth / Joyce McDonald	4/8/2020	Mrs. McDonald called and left a voicemail that they had checked their crawlspace and felt a bubble of water beneath the liner.	Arcadis called Mrs. McDonald the following day to discuss the voicemail she left. Arcadis let her know that observation of water beneath liner was ok, and good that it is not on top of the liner. Water beneath the liner should drain down following rain events. The mitigation system has remained in operation and the liner is acting as a barrier. Water coming up in areas with a higher water table has been observed in the area historically, and Arcadis can conduct a more detailed check of their liner once the COVID-19 order has been lifted. Mrs. McDonald indicated they also added soil to the perimeter of their home to better slope water away from the home.	Completed