

MEMO

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From:
Kris Hinskey

Date:
May 31, 2020

Arcadis Project No.:
30050315

Subject:
Livonia Transmission Plant
May 2020 Complaint Memo
36200 Plymouth Road, Livonia, Wayne County, Michigan
EGLE Site ID No. 82002970

This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. No complaints were received from the residents during May 2020. There is one unresolved item from last month regarding the property at 34644 Beacon. Resolution is planned at this address once the stay at home order is lifted.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

Attachments

Table 1 - Summary of May 2020 Complaints

Property Address	Property Owner	Date of Complaint / Issue	Complaint/Issue	Response Provided	Resolution Completed or Planned
34644 Beacon	Michael Greenhough	4/9/2020	Mr. Greenhough stated that the corrugated access well at the crawlspace entrance makes it difficult to enter the crawlspace, and difficult to move material into the crawlspace. Mr. Greenhough said he hasn't tried to move any material in yet, just thinking about what would happen in the future. Mr. Greenhough explained that he has an idea to improve the access well to make it easier to enter the crawlspace. His plan would be to extend the depth of the crawlspace access well.	Arcadis said the process outlined by the homeowner sounded possible, but would have to check with the workers to determine the feasibility on how long this would take. A new cover would also have to be installed to cover the deeper access well. Arcadis indicated that work would not be taking place until after the COVID-19 order has been lifted.	Planned