

# MEMO

To:  
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From:  
Kris Hinskey

Date:  
October 31, 2020

Arcadis Project No.:  
30050315

Subject:  
Livonia Transmission Plant  
October 2020 Complaint Memo  
36200 Plymouth Road, Livonia, Wayne County, Michigan  
EGLE Site ID No. 82002970

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This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. The attached table summarizes the correspondence that occurred in October 2020.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

#### Attachments

Table 1 - Summary of October 2020 Complaints

| Property Address | Property Owner | Date of Complaint / Issue | Complaint/Issue  | Response Provided  | Resolution Completed or Planned |
|------------------|----------------|---------------------------|--|--|---------------------------------|
| 34934 Standish   | Tony Kiseda    | 10/29/2020                | The homeowner indicated that the holes created during a garage investigation were not filled properly. Mr. Kiseda is requesting that Arcadis staff fill in the holes to be flush with the surrounding floor. | Arcadis had scheduled a subcontractor to repair the locations in August, however the property owner did not respond to the scheduling request. Arcadis will continue to work with the property owner to schedule a date to come out to fill the locations. | In Progress                     |